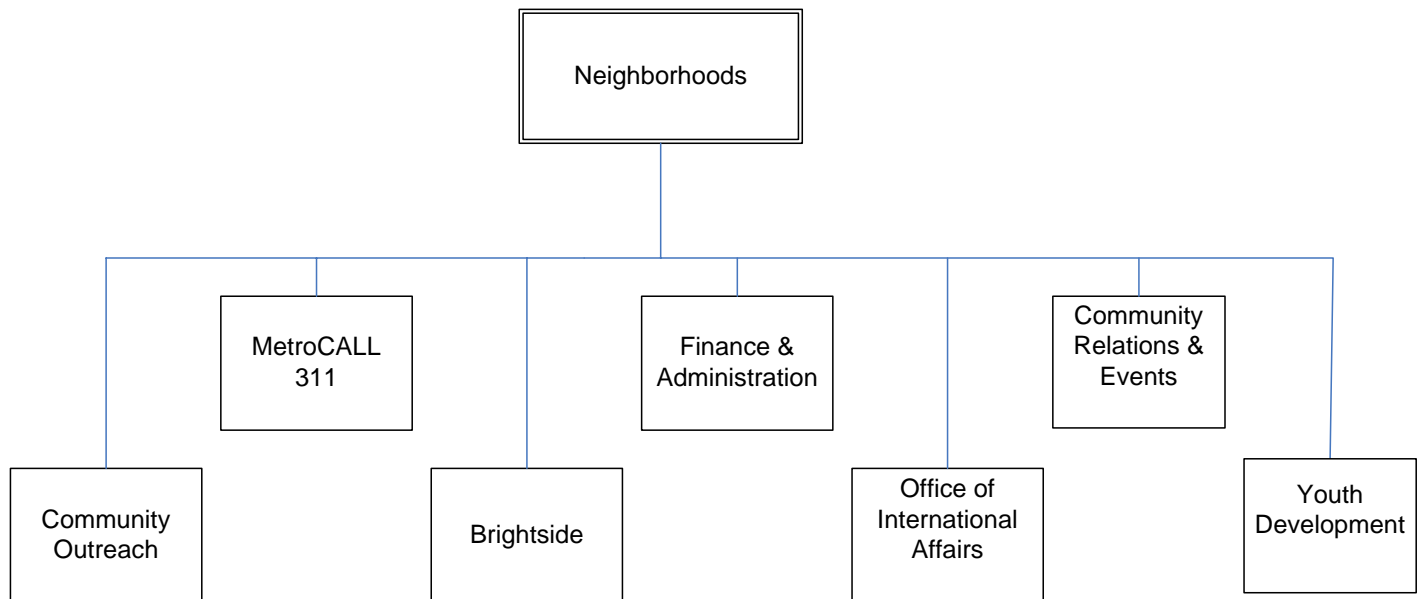




Neighborhoods



NEIGHBORHOODS

Mission

The mission of the Department of Neighborhoods is to engage and empower all citizens to strengthen our unique community by fostering and building civic pride, developing leaders, building community partnerships, connecting residents to government, creating stronger neighborhoods, and embracing diversity.

Programs and Services

Finance & Administration:

To provide business, personnel and public relations support for Brightside, Community Outreach, International Affairs, MetroCall 311, Community Relations & Events and Youth Development by managing accounting, finance, purchasing, budgeting, contract and grant activities; assisting with technology issues and inquiries including computers and phone systems; handling facility management inquiries and requests; and by performing personnel management functions for all programs including employee selection, payroll, training and management. To enhance community outreach and citizen communication by providing communications tools such as newsletters, press releases and public relations plans that support and promote the department's neighborhood and community activities.

Community Outreach:

To help residents maintain or improve our unique neighborhoods through increased involvement in government-driven initiatives; growing healthy neighborhoods that are safe, attractive, well-planned and have active involvement by residents; supporting current neighborhoods and assisting new neighborhoods to develop; providing capacity building tools for neighborhood leaders; connecting neighborhoods to government; connecting leaders to each other; developing a more active and involved citizenry; and enhancing government responses to community needs.

MetroCall:

To ensure public access and rapid response to public inquiries by operating a computerized tracking system, phone center, and website available 24-hour per day, 7 days per week that records citizen concerns, refers them to the appropriate agency, and reports the response and resolution of the inquiry or request for service.

NEIGHBORHOODS

Programs and Services (continued)

Brightside:

To coordinate and foster community beautification and environmental awareness by helping neighborhoods organize clean ups; encouraging and coordinating adopt-a-road programs throughout the community; providing public education, awareness, and enforcement of anti-littering efforts; promoting green city efforts at city facilities, highway and roadway beautification activities; and managing community gardens.

International Affairs:

To promote and support rapid integration of immigrants in partnership with workforce and economic development activities by providing access to English as a second language classes and reducing barriers to success; providing programs addressing the specific needs of immigrant youth; serving as an immigrant advocate with social service agencies; facilitating immigrant inquiries about legal status, immigration policy issues, and related employment issues; providing public education, awareness, and by serving as chief of protocol for the mayor when meeting with foreign dignitaries or hosting international events.

Community Relations & Events:

To bring our diverse residents together, instill civic pride, provide opportunities for partnerships and create awareness of events and attractions within Louisville Metro, by producing and promoting internal and external special events.

Youth Development:

To promote positive youth development by coordinating with community stakeholders to provide educational, social and after-school programs, life skills training, youth employment skills training, job opportunities and special activities that promote strong families and social development. To promote positive youth development by providing funds to local youth service agencies; conducting research of youth-based resources; identifying and posting best practices; by training youth service workers; maintaining a youth services referral and resource database; and providing information and referrals to the public.

NEIGHBORHOODS

Goals & Indicators

- Develop new fundraising events to focus the community on keeping Louisville beautiful; improve litter enforcement efforts; increase community pride with beautification projects by launching a major, community-wide “anti-litter” campaign; increase participation in the “Keep it Clean” high school service learning program; enhance grant programs for neighborhood associations to find funding for neighborhood “Clean & Green” projects.
- Implement customer service representative certification programs for MetroCall staff; promote MetroCall 311 Neighborhood Liaison program; develop a flexible system to handle high volume calls; improve technology and equipment for call center.
- Increase the number of groups trained to organize special events by 20%; improve the on-line events calendar; produce a guide of Metro policies for organizations producing events.
- Improve distribution and use of the International Directory; celebrate our diversity by expanding the annual WorldFest event; launch a language access program; implement the recommendations in the Immigrant Report.
- Complete national certification program for all Neighborhood Outreach Officers; launch a series of training programs focused on housing; develop a neighborhoods ‘encyclopedia’; increase the number of neighborhood assessments; publish a “how to” guide for building and maintaining strong neighborhoods.
- Create an umbrella group of community youth program funders to develop community-wide indicators and funding plan for youth programs; increase participation of Youth Service Worker Awards Ceremony; collaborate and support programs that increase educational attainment; expand use of KidTrax program.

Neighborhoods**Budget Summary**

	Prior Year Actual 2005-2006	Original Budget 2006-2007	Revised Budget 2006-2007	Mayor's Recommended 2007-2008	Council Approved 2007-2008
General Fund Appropriation	5,193,200	5,055,100	5,068,600	5,670,600	5,713,600
Agency Receipts	686,100	1,555,900	1,585,100	2,218,400	2,218,400
Federal Grants	0	0	0	0	0
State Grants	0	0	0	647,800	647,800
Total Revenue:	5,879,300	6,611,000	6,653,700	8,536,800	8,579,800
Personal Services	2,488,700	2,677,700	2,677,700	4,074,600	4,074,600
Contractual Services	2,995,800	3,267,400	3,258,800	3,453,000	3,496,000
Supplies	99,800	124,700	124,700	208,400	208,400
Equipment/Capital Outlay	8,700	4,600	4,600	3,500	3,500
Interdepartment Charges	283,400	238,200	238,200	310,200	310,200
Restricted & Other Proj Exp	0	298,400	349,700	487,100	487,100
Total Expenditure:	5,876,400	6,611,000	6,653,700	8,536,800	8,579,800
Expenditures By Activity					
Finance & Administration	632,300	655,900	655,900	868,700	868,700
Community Outreach	1,698,500	1,523,100	1,512,600	1,740,100	1,740,100
Brightside	797,000	1,536,800	1,536,800	1,880,000	1,880,000
MetroCall	673,500	739,200	739,200	734,000	734,000
International Affairs	386,000	363,000	416,200	452,500	452,500
Youth Development	0	0	0	2,861,500	2,904,500
Office of Cabinet Secretary	1,689,100	1,793,000	1,793,000	0	0
Total Expenditure:	5,876,400	6,611,000	6,653,700	8,536,800	8,579,800

Neighborhoods	Position Detail	
	Mayor's Recommended FY2007-2008	Council Approved FY2007-2008
Position Allocation (in Full-Time Equivalents)		
Full-time	74	74
Permanent Part-time	6	6
Seasonal/Other	98	98
Total Positions	178	178

Position Title

Administrative Assistant	7	7
Administrative Clerk	1	1
Administrative Coordinator	1	1
Administrative Specialist	2	2
Assistant Director	2	2
Business Clerk	1	1
Business Manager I	1	1
Business Specialist	2	2
Community Outreach Coordinator	8	8
Community Outreach Specialist	1	1
Community Outreach Supervisor	3	3
Development Manager	1	1
Development Supervisor	1	1
Director	1	1
Events Coordinator	2	2
Events Supervisor	2	2
Information and Referral Manager	1	1
Information and Referral Specialist	13	13
Information and Referral Supervisor	1	1
International Program Specialist	3	3
International Program Supervisor	1	1
Landscape Worker	1	1
Landscaping Supervisor I	1	1
Management Assistant	1	1
Public Information Specialist	1	1
Public Information Supervisor	1	1
Social Service Program Assistant	3	3
Special Assistant	1	1
Staff Helper/Internal	1	1
Volunteer Coordinator	1	1
Youth Services Coordinator	1	1
Youth Services Coordinator I	8	8
Youth Services Coordinator II	3	3
Youth Services Manager	1	1
Youth Services Specialist	1	1
Youth Services Supervisor	1	1
Youth Worker - Intern	97	97